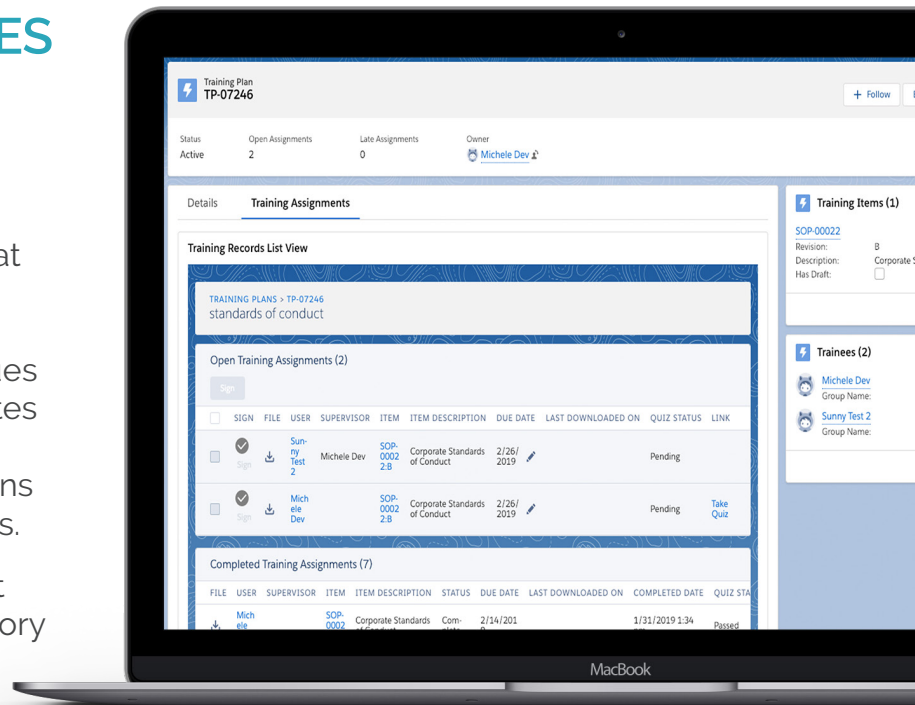


# CLOUD QMS THAT CREATES A CLOSED LOOP FOR ENGINEERING

Propel provides the only QMS solution that is seamlessly connected with CRM and PLM, so you can have a true closed loop that can quickly resolve your product issues and customer complaints. Propel eliminates manual data entry, siloed departmental processes and rigid software configurations that can hamper even the best companies.

With Propel, you can drive higher product quality, customer satisfaction and regulatory compliance.



**Improve product quality** by creating a highly configurable and closed loop of incidents, CAPAs, NCMRs and engineering changes that comply to 21 CFR

**Ensure compliance** by collaborating on and centralizing policies, procedures and SOPs in the world's most flexible medical device PLM

**Deliver innovation** by having everyone collaborate on everything about your products, including training records, design history files (DHF) and device master records (DMRs)

**Reduce validation time** by leveraging Propel's Medical Validation Pack, a full set of validation scripts and documentation, best practices validation methodology, and fully documented and tested upgrades.

“We’re growing so fast that we need to get new employees up to speed quickly. It’s critical to our business to ensure our employees understand everything. We need to gauge if someone needs extra help. Propel made it so much easier than our previous solution.”



Brian Beach  
Project Engineer at Yukon Medical

## QUALITY MANAGEMENT BENEFITS IN PROPEL



**INTEGRATE QUALITY PROCESSES**  
TO IMPROVE RESPONSIVENESS  
AND COMPLIANCE

Propel integrates with Salesforce to capture product issues from customers, partners or IoT feeds. Make it easy for everyone to collaborate on quality management processes, CAPAs, NCMRs, SCARs and ECOs.



**ENSURE EMPLOYEE CERTIFICATION  
AND COMPLIANCE** WITH  
COMPREHENSIVE TRAINING  
RECORDS

Track every employee's training requirements, identify who is non-compliant, and notify employees of upcoming training. Propel ensures employee training records get updated based on the latest product updates.



**TRACK PRODUCT SPECIFICATIONS**  
TO ENSURE COMPLIANCE TO  
INDUSTRY STANDARDS

Use Propel's quality management software to track compliance of items to regulatory and environmental specifications like RoHS, WEEE, REACH, China RoHS, JEDEC, Japanese Green Initiative, and Conflict Minerals standards.



**FIRST ARTICLE INSPECTION** TO  
IMPROVE AND EVALUATE QUALITY

Ensure product safety, function and construction with First Article Inspection process directly within the Propel platform.



**MANAGE RISKS** ACROSS THE  
ENTIRE ORGANIZATION

Identify and assess product quality risks company-wide. Identify, quantify and mitigate risks based on severity and frequency.



**SUPPLIER QUALIFICATION** FOR RISK  
ASSESSMENT AND PREVENTION

Qualify suppliers, vendors and contractors and the quality of materials, components and services in compliance with corporate and regulatory requirements.



**EQUIPMENT CALIBRATION** TO  
MAINTAIN PROCESS AND PRODUCT  
QUALITY

Monitor, calibrate and schedule equipment inspections against at specified intervals to ensure product testing is top-notch.



**POST-MARKET SURVEILLANCE** TO  
ENSURE CONTINUAL QUALITY

Manage complaints, customer feedback, servicing reports, CAPAs and more all within Propel's QMS platform.



**COMPREHENSIVE TRAINING  
QUIZZES** FOR TRAINING  
EMPLOYEES ON PRODUCTS

Create, manage, and track individual or role-based group training plans with Propel's customizable training quizzes.